Springdale Fire Department

Policy & Procedures Manual Volume 2 – Operations Section 203 – Fire Operations 203.2 – Changing Assignments

Shift Commanders are ultimately responsible to ensure dispatched assignments are accurate and to correct assignments as necessary. All personnel must remain attentive of dispatched assignments, specifically what unit is dispatched, and the location of the incident.

Personnel are authorized to change any assignment as deemed appropriate. Changes to a dispatched assignment may include adding additional unit(s) to the assignment, reducing unit(s) from the assignment, changing the response mode of any and or all responding unit(s), and assigning other unit(s) in place of the dispatched unit(s).

Personnel should always evaluate whether their unit should respond to an incident instead of the assigned unit. Personnel should use the following criteria to assist them in making this determination.

- First Due Areas
- The current location of the assigned unit
- The current location of their own unit

Whenever the determination is made for a "non-assigned" unit to respond in place of the assigned unit, personnel shall advise Dispatch to cancel the assigned unit and announce that their unit is "responding" in place of the assigned unit.